Three-Finger Reboot Instructions

Q: What is a three-finger reboot?

A: A three-finger reboot resets the chromebook OS and software back to its factory defaults.

Q: When should I do a three-finger reboot?

A: A three-finger reboot should be performed to fix any major, software related issue that may arise, such as sound or connectivity issues.

Step 1: Hold down the Power, Escape, and Refresh buttons until the screen turns black.
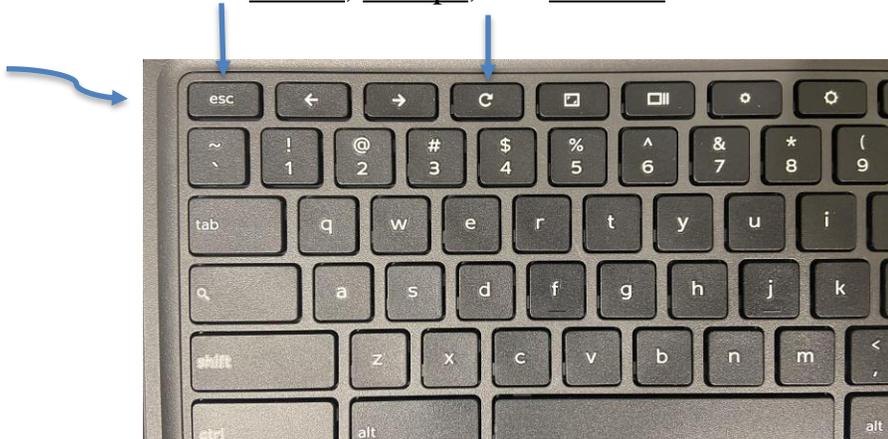
Step 2: When prompted for a recovery USB Stick or SD card, press CTRL and D keys.
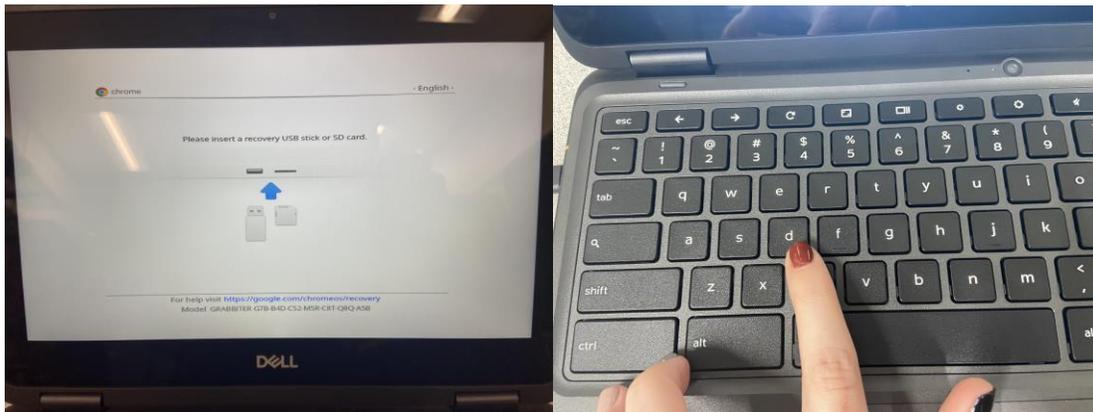
Step 3: The next screen will say that OS verification is off. Press <u>enter</u> to progress to the next screen.
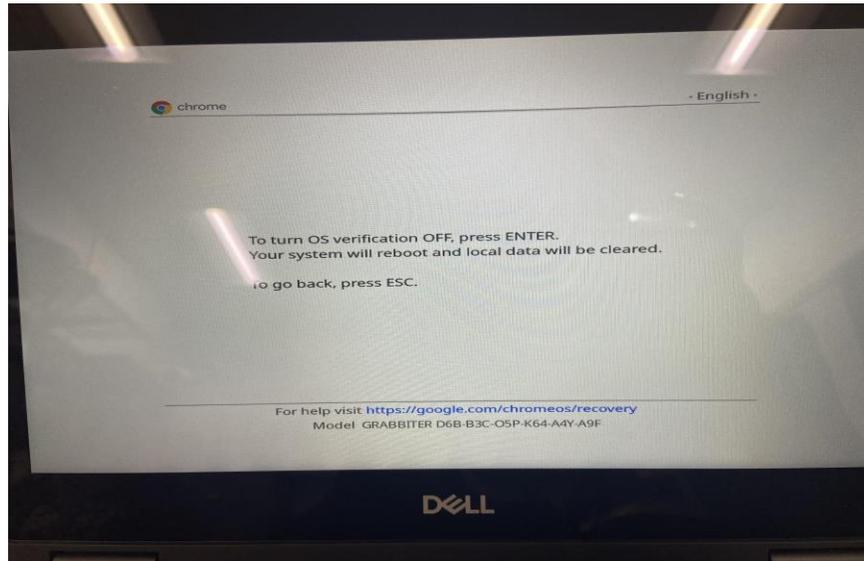
Step 4: The next screen will have an image of a chromebook with a red "!" over it. Press <u>enter</u>.
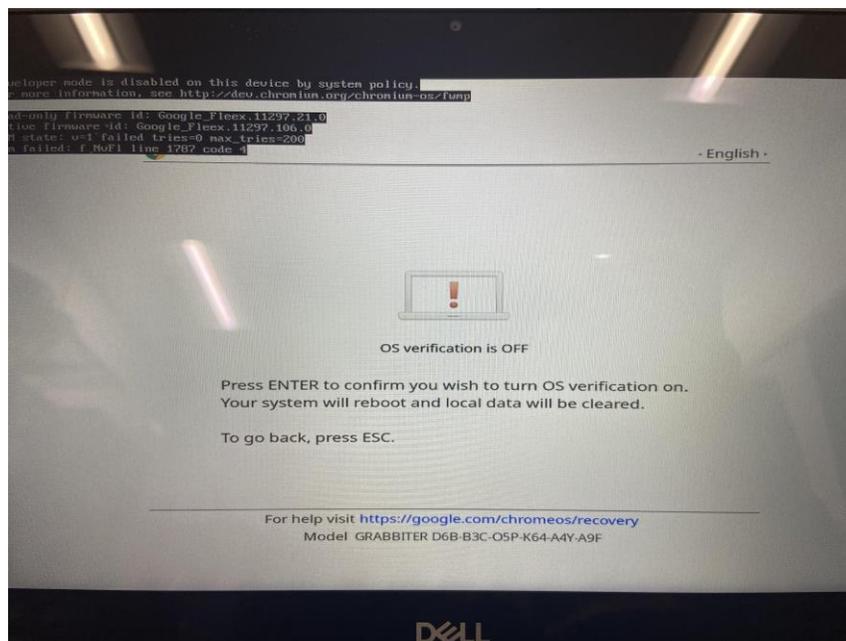
Step 5: The screen will change to an image of a chromebook with a green check mark on it. The screen will automatically progress to the next screen. Press the blue "Let's Go" button to continue.
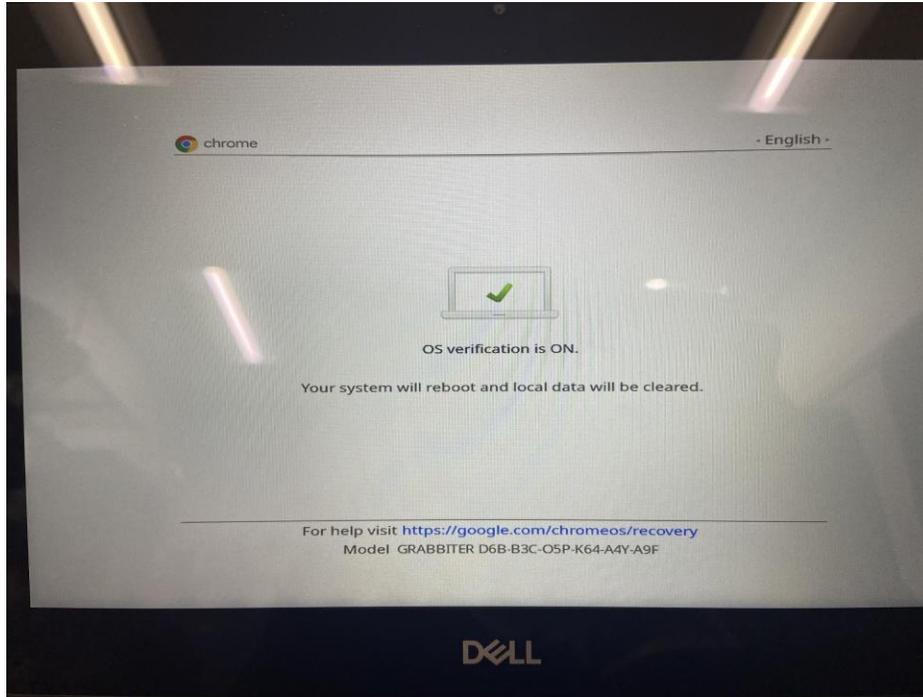
Step 6: The next screen will require you to select <u>your internet network</u> and <u>login with your password</u> (this is with the school's network, you will do this with your home network)
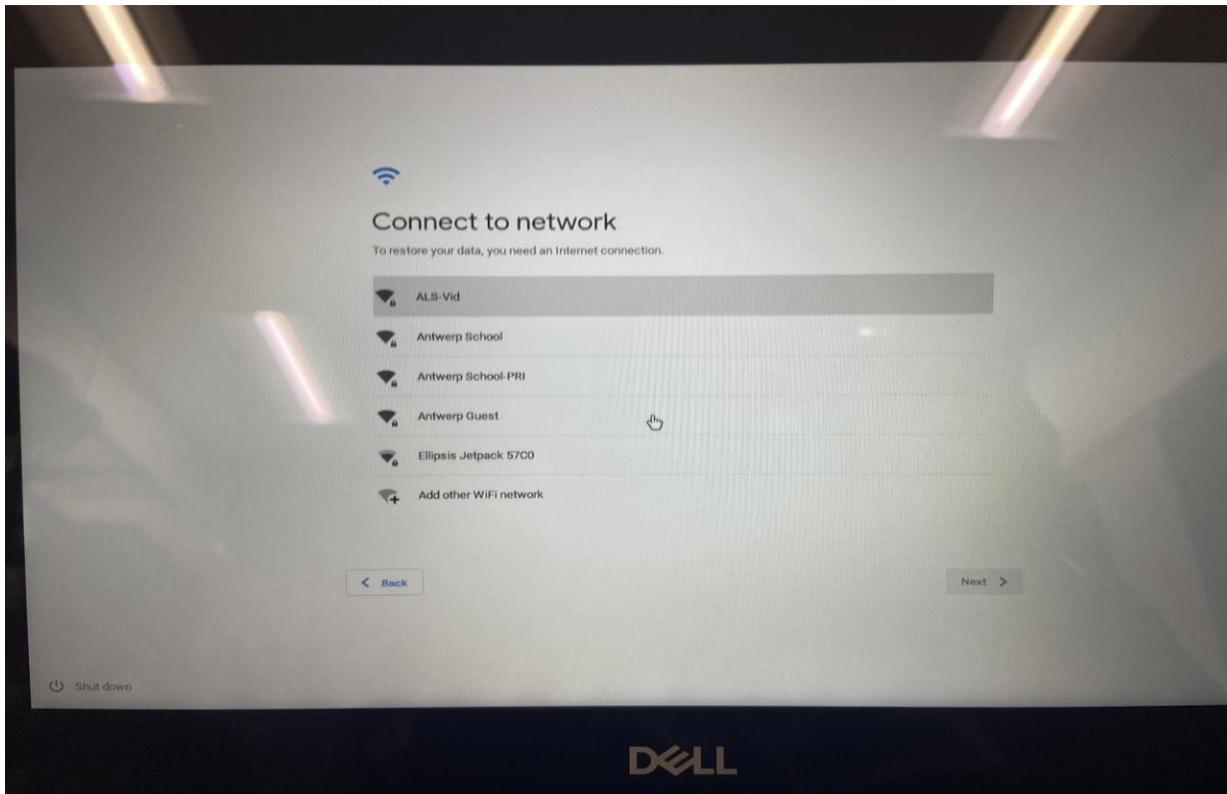
Step 7: The next screen will ask you to <u>accept</u> the terms and services.
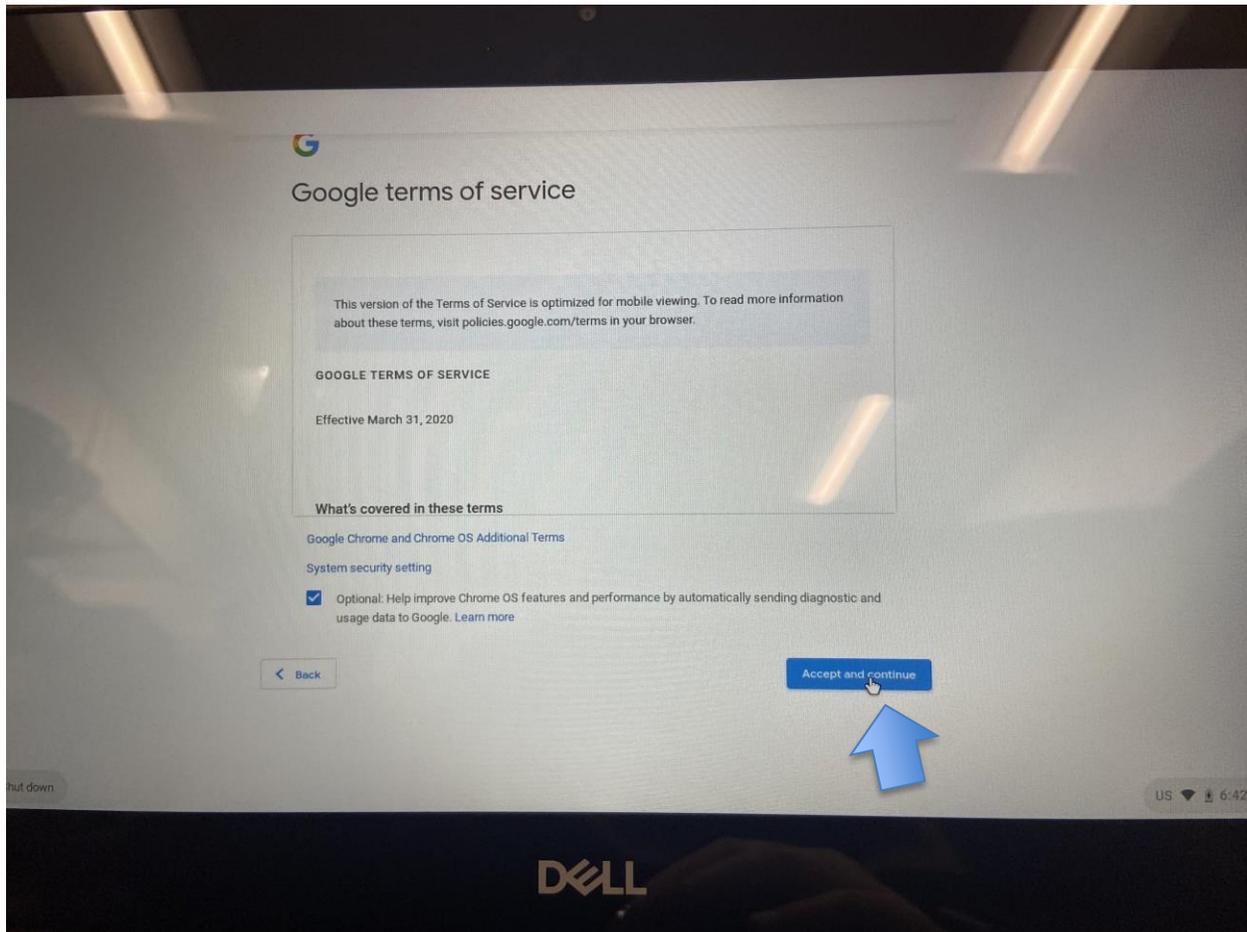
Step 8: Wait until the "Enterprise Enrollment complete" screen appears. Click "Done".
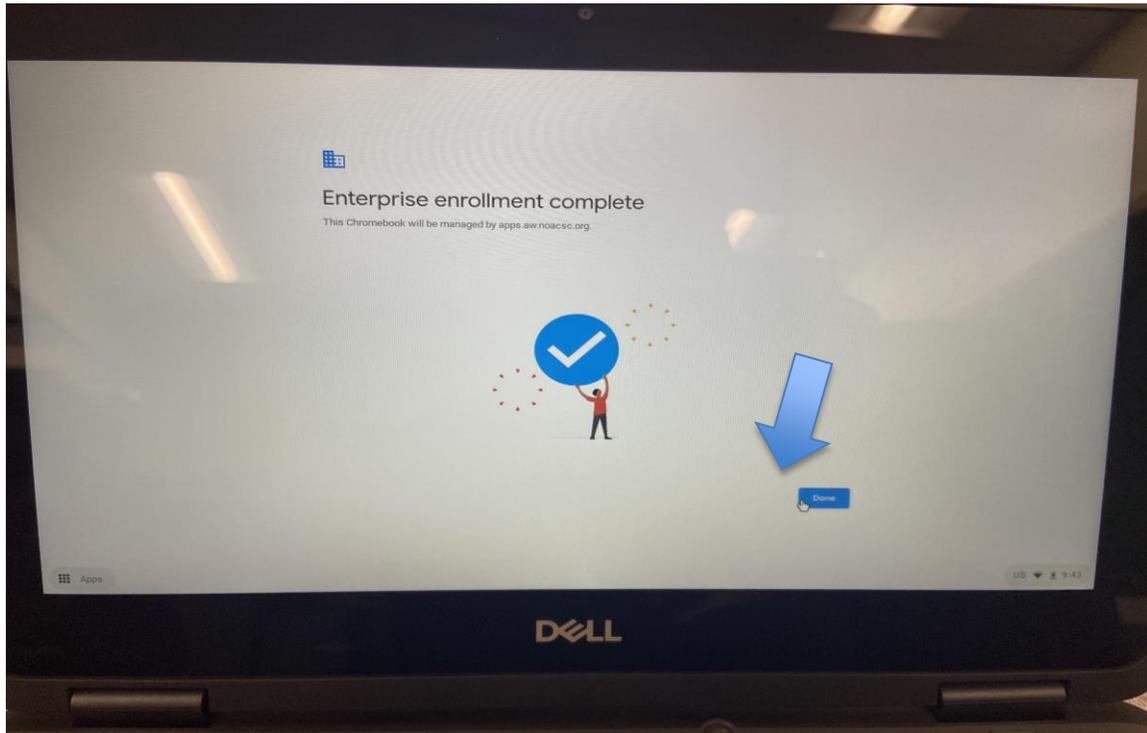
Step 9: Press "Add Person" to bring up the login screen.
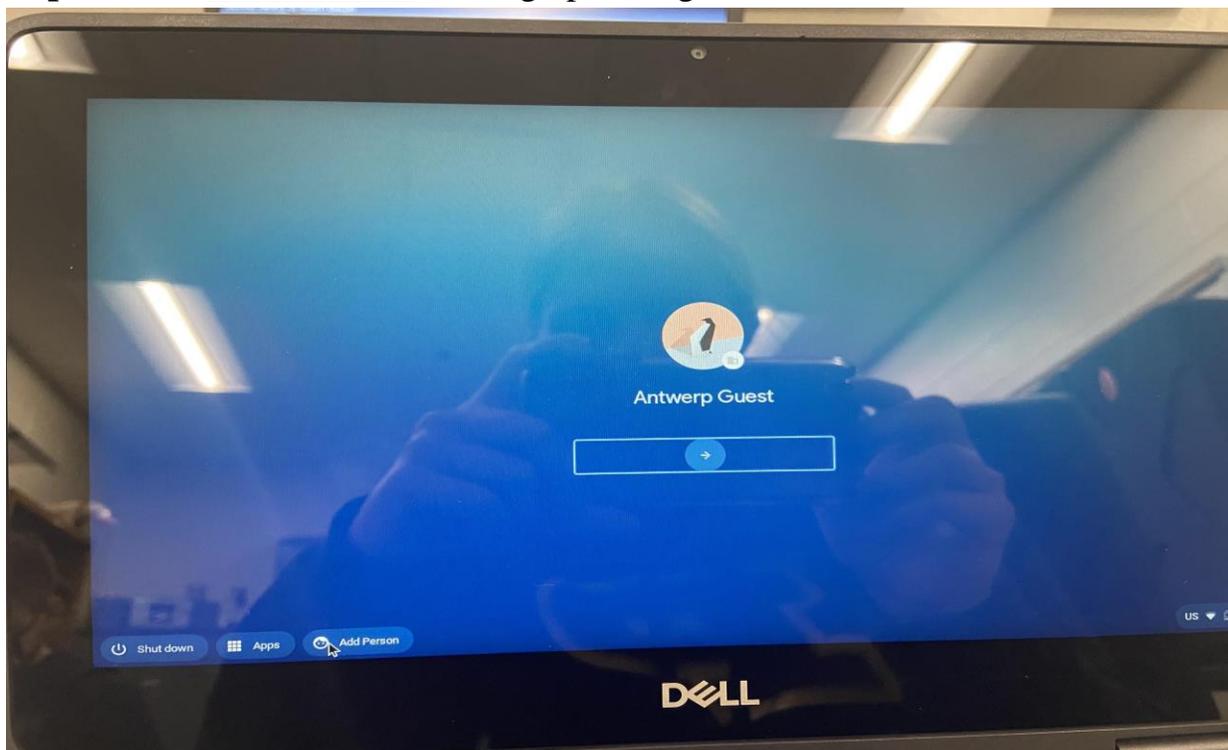
Step 10: Login. Your child's username is the last 2 numbers of their graduation year, followed by the first 4 letters of their last name and the first letter of their first name (ex. 31smitj). All lowercase letters. Their password is archers.