Three-Finger Reboot Instructions

Q: What is a three-finger reboot?

A: A three-finger reboot resets the chromebook OS and software back to its factory defaults.

Q: When should I do a three-finger reboot?

A: A three-finger reboot should be performed to fix any major, software related issue that may arise, such as sound or connectivity issues.

Step 1: Hold down the <u>Power</u>, <u>Escape</u>, and <u>Refresh</u> buttons until the screen turns black.



Step 2: When prompted for a recovery USB Stick or SD card, press <u>CTRL</u> and <u>D</u> keys.



Step 3: The next screen will say that OS verification is off. Press <u>enter</u> to progress to the next screen.



Step 4: The next screen will have an image of a chromebook with a red "!" over it. Press <u>enter</u>.



Step 5: The screen will change to an image of a chromebook with a green check mark on it. The screen will automatically progress to the next screen. Press the blue <u>"Let's Go"</u> button to continue.



Step 6: The next screen will require you to select <u>your internet network</u> and <u>login</u> <u>with your password</u> (this is with the school's network, you will do this with your home network)

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	To restore your data, you need an Internet connection.	
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	Add other WIFI network	
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Step 7: The next screen will ask you to <u>accept</u> the terms and services.

Step 8: Wait until the "Enterprise Enrollment complete" screen appears. Click <u>"Done".</u>



Step 9: Press <u>"Add Person"</u> to bring up the login screen.



Step 10: Login. Your child's username is the last 2 numbers of their graduation year, followed by the first 4 letters of their last name and the first letter of their first name (ex. 31smitj). All lowercase letters. Their password is <u>archers</u>.

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